

CARE PROGRAM AVAILABLE TO HELP CUSTOMERS KEEP THE LIGHTS ON

Liberty Utilities would like to remind customers facing financial hardship or uncertainty of the CARE Program. The CARE, or California Alternate Rates Energy, Program offers income-qualified customers a 20% discount on their monthly electric bill.

To find out more about this program or to see if you are, eligible to apply, visit www.LibertyUtilities.com and click on "Financial Programs" under the "My Account" tab or call one of our friendly customer service representatives at 1-800-782-2506. Applications are available online in English and Spanish.

CARE Income Guidelines

Effective June 1, 2019 to May 31, 2020

MAXIMUM GROSS HOUSEHOLD INCOME

Number of Persons in Household	Total Combined Annual Income
1 Or 2	\$33,820
3	\$42,660
4	\$51,500
5	\$60,340
6	\$69,180
7	\$78,020
8	\$86,860
Each Additional Person	\$8,840

Energy Saving Assistance Program

Income-qualified Liberty Utilities customers are eligible for energy efficient home improvements at nocost to them. To learn more about the Energy Savings Assistance Program, please visit the "Financial Programs" tab online.

Medical Baseline Program

Liberty Utilities offers an assistance program for residential customers who have special energy needs due to qualifying medical conditions. Qualifying customers receive a lower rate, or baseline allowance, on their monthly energy bill as well as advanced notice for a Public Safety Power Shutoff (PSPS).

To learn more about the Medical Baseline Program, please call a customer service representative at 1-800-782-2506 or visit the "Financial Programs" tab online.